



**Roadchef's Free Membership Club for Coach Drivers and Tour Guides.**

Join Roadchef's Coach Drivers Club and enjoy hassle free privileges at 19 locations. The following benefits are available to Coach Drivers and Tour Guides when visiting any of our Roadchef Motorway Service Areas in a business capacity for a legally required driving break.

**Membership Advantages**

- **Meal privileges** –one free meal, one dessert and one drink at Roadchef's Restbite restaurant, SOHO Coffee Co.\* or the Hot Food Company\*. (Free refreshments can be taken in Costa when the hot food restaurants are closed). These are available when you visit with or without a group of passengers, provided members are on a working required driving break.
- **Membership card** – your own personal membership card, which displays and stores your balance of Roadchef Rewards each time it is used, so there are no paper vouchers to collect.
- **Roadchef Rewards** - Minimum of 10 Roadchef Rewards are credited to your membership card when you bring a group of passengers to Roadchef for a rest break\*\*. Roadchef Rewards are stored on your card and can be spent in WHSmith at Roadchef or exchanged for Argos vouchers. (Please see table below)

We do ask that the meal privileges are eaten in the restaurant but if you do require meals to take away please ask the duty manager at the service area you are visiting.

**To join**

Please complete this form and post it to:

**The Captain's Club**  
**Roadchef House, Norton Canes MSA**  
**Betty's Lane**  
**Norton Canes**  
**Cannock**  
**Staffs, WS11 9UX**

**Coach Drivers** – Please enclose a photocopy of the front and back of your photo drivers license

**Tour Guides/Managers** – Please enclose verification on company headed paper from your employer confirming your employment with them.

**If it is felt that a membership entitlement is being abused, Roadchef Motorways Ltd reserves the right to cancel such membership and privileges without notice.**

\* SOHO Coffee Co. and Hot Food Company only available at Strensham services southbound

Roadchef Rewards	Roadchef Voucher	OR	Argos Voucher	OR	Mobile
10	£2		-		-
20	£4		-		-
30	£6		-		-
50	£10	OR	£5		-
100	£20	OR	£10	OR	£10
200	-		£20	OR	£20
400	-		£40		-

\*\*Roadchef Rewards only issued upon presentation of a valid Captain's Club membership card.

Roadchef Motorways Limited  
Roadchef House, Norton Canes MSA, Betty's Lane, Norton Canes, Cannock, Staffordshire WS11 9UX  
Fax: (01543) 272554  
[www.roadchef.com](http://www.roadchef.com)

Registered in England at the above address. Reg. No. 1123082

If you have any queries please contact Roadchef Coach Support 0800 0322 969 or email [coachsupport@roadchef.com](mailto:coachsupport@roadchef.com).

### terms & conditions

1. 'Captain's Club' Coach Drivers and Tour Guides membership cards are issued at the sole discretion of Roadchef Motorways Limited ("the Company"), and upon acceptance of a completed application form.
2. One membership card shall be issued to each coach driver or tour guide ("the applicant") named on the application form. Only one active membership card per member.
3. Replacement membership cards required due to damage or loss shall be issued at a cost of £2.00, inclusive of VAT on production of suitable identification. Damaged membership cards must be sent to Roadchef Motorways Ltd.
4. Balances from lost or damaged cards will be transferred where possible but this is not guaranteed.
5. Membership cards not used for 6 months or more will expire along with any unused balances
6. Membership cards remain the property of Roadchef Motorways Limited at all times and the company reserve the right to cancel or amend the membership at any time.
7. Any attempt to use a cancelled membership card will result in the card being retained by Roadchef Motorways Limited and the membership and privileges cancelled. Cancelled membership cards must be returned to Roadchef Motorways Ltd.
8. The applicant shall notify Roadchef Motorways Limited, in writing, of any alterations to their commercial status or change of contact details. Such notifications shall be received within 14 days of the change taking place.
9. In the event that the membership card is lost or stolen, or otherwise no longer in the possession of the named applicant, the applicant should notify Roadchef Motorways Ltd immediately.
10. The information given on the application form will be stored and used by Roadchef Motorways Limited for administration, promotion and marketing purposes. Roadchef Motorways Limited may share information with organisations, which are business partners of Roadchef Motorways Limited.
11. Signature by the applicant on the application form shall serve as authorisation for Roadchef Motorways Limited to use such information as specified. If the applicant does not wish the information to be used in such a way, notification should be forwarded by letter to Roadchef Motorways Limited, within 28 days.
12. Roadchef Motorways Limited reserves the right to reclaim any rewards added to membership cards in error and to amend or cancel any of the rewards/privileges on the Captain's Club membership scheme without notice.
13. Roadchef Motorways Limited reserves the right to vary or amend these terms and conditions of use and the membership entitlements at any time without notification.
14. The applicant may not assign or transfer their membership card.
15. Any members found to be abusing the membership privileges or using the card fraudulently will have their membership cancelled and their employer notified.
16. In the event of breach of these terms and conditions by the applicant Roadchef Motorways Limited reserves the right to cancel the membership forthwith.

